



Caen Hill Marina

Mission Statement: - Our aim at Caen Hill Marina is to provide an enjoyable and environmentally friendly marina where people can come and go or be equally happy just pottering about on their boats watching the world go by.

Therefore, we would like to draw your attention to certain conditions applicable to all boats and boaters at Caen Hill Marina. We hope that they facilitate the safety of our boaters, their boats and equipment whilst they stay with us and enable their quiet enjoyment of the marina.

Mooring Terms and Conditions

- All visitors must report to the marina office on arrival.
- All craft must have a valid Boat Safety Certificate, and insurance details provided to the marina, Boaters details of home addresses and telephone numbers are to be supplied on the mooring application form.
- All mooring fees are to be paid in advance according to the relative mooring rate tariff.
- Notice is one calendar month to be given by the boater to leave the marina. **Refunds will only be given on annual payments**, (for the unexpired rent following the next quarter day). Refunds will not be provided for unused electricity.
- A deposit of £250 is payable to reserve a mooring for a maximum period of 3 months. Payment of a deposit or the taking up of a mooring place means acceptance of these Terms and Conditions, on arrival you will start a 3 month probationary period.
- Geomac Ltd reserves the right to change the mooring rate, or introduce new regulations at any time. Any new regulations and amendments will become effective when they are displayed on the notice board.
- Commercial vehicles are not allowed within the marina unless carrying out work approved by the management. Large vans, and trailers are not allowed to park

within the marina. Boaters with commercial vehicles must cover up company names and logos when they are parked on the marina site or they will not be allowed to bring them onto the marina. Caravan and motor homes are not allowed unless arranged with the management.

- All craft using mains electricity supply must be fitted with an earth breaker, and their supply lead should be in good condition. Electricity cables must be connected so that they are not a trip hazard to other boaters and the marina reserves the right to move or remove any cables which present a hazard.
- All craft must be kept tidy and presentable, no items such as coal, bicycles, wood, etc; to be stored on the roof. Boating equipment such as planks and boat hooks must be secured and boaters are responsible for any damage caused by unsecured items. Television aerials must be no taller than 1m from the top of the roof.
- Nothing should be placed on the jetties or walkways, (it is a potential trip hazard) and they should always be kept clear.
- Boaters use the marina and its facilities at their own risk. Acceptance of a mooring means that they shall indemnify the marina and Geomac Ltd or its staff and agents against all loss, damage, costs, claims or proceedings, however caused to their vessel or vehicle or themselves, their servants, agents, crew, guests or sub-contractors.
- Boaters should report any accident, injury, complaint that occurs within the marina to the managers within 24 hours.
- Excessive noise from alarms or matrix heaters (such as Eberspaecher's) will not be tolerated. Boaters should also prevent heaters damaging the pontoons.
- Boaters shall take all necessary precautions to prevent the outbreak of fire on their vessel or pontoons (no BBQ on boats or pontoons). They must provide fire extinguishers and protection equipment (in accordance with local and statutory regulations) on their boat for immediate use in case of fire.
- All craft must be sold through the marina office and charged at current rates. Please ask at the office for details. A mooring space is not automatically sold with the craft, and no for sale signs to be displayed on any vessels.
- Children should always be accompanied by an adult. There should be no running or cycling on the pontoons or diving, jumping and swimming in the marina.
- Please keep all Dogs on a short lead, and under control at all times. If owners do not pick up after their pet or if the animal causes annoyance to others they will be asked to leave the marina. The marina team are not responsible for picking up after your pets.

- Refuse should only be left in the designated facilities provided. Non-domestic waste must be taken to the local authority tip. The disposal of toilet waste into the marina or use of sea toilets is prohibited.
- Wet waste from the facilities building is treated by an ecologically friendly system. The disposal of elsan waste, sanitary items, nappies, or wipes is not allowed. Furthermore, only non-biological liquids and powders should be used, otherwise the system will malfunction and the facilities block will have to be closed while it recovers.
- Ash from solid fuel stoves must be bagged when cool and disposed of in the general waste facility.
- Only light maintenance and minor repairs will be allowed within the marina, with the manager's consent. Grinding, welding or any power tool that produces excessive sparking is under no circumstances is not allowed you will need to take your boat out of the marina. If you need clarification of these terms then please ask in the office.
- For work carried out by a third party, the contractor must be inducted and have an appropriate level of third party/public liability insurance. A copy of the insurance certificate must be provided before any works start. They will also need to come into the office to sign in before they start work.
- Any loaning of craft should be notified to the office staff so that they can monitor people and craft leaving or arriving.
- Boaters are responsible for making sure that their guests, visitors, sub-contractors are aware of these Terms and Conditions.
- We reserve the right at our discretion to move any craft, to an alternative mooring, or out of the marina altogether if necessary.
- Please respect the other boaters and keep noise and any disturbances to a minimum. No engines or generators to be run within the marina between the hours of 6pm to 8am, unless underway.
- Our moorings are non-residential and should not be used as such. Furthermore, the marina will not accept any post or packages for boaters.
- No guarantee is given as to the water levels within the marina and the marina is not responsible for any consequence of a fluctuating water level.
- The main gates will be open during office hours and closed at other times, they are electric and open by a keypad. Please do not give the code to anyone outside of the marina. The code will change periodically and boaters will be notified via the main office notice board and or email.

- Please notify the office of any changes to your vessel name, your address, telephone number and vehicle.
- The electricity charge may alter as supply costs alter. Charges for electricity supplied will include standing charges, monthly demand charges, capacity charge, climate change levy, repair and renewal costs, NICEIC certification costs, maintenance costs and administration costs. Electricity is supplied in accordance with OFGEM regulations.
- There is a 10-mph speed limit on the marina perimeter road.
- There is a maximum speed limit of 3 knots within the basin. No vessel shall be navigated in the dark, or in such a manner as to endanger or inconvenience other vessels or persons.
- Geomac reserves the right to give immediate notice for any behaviour that is detrimental to the comfort of other moorers and staff. We have zero tolerance policy in action so any form of unacceptable behaviour including verbal, physical, by text or phone whether under the influence of alcohol, drugs or not. Any moorer making uninvited physical or verbal inappropriate advances to female or male will be told to leave with immediate effect without a refund. Music and any other noise from your boat should be kept at a comfortable level, this is for you to enjoy and not your fellow moorers
- These terms and conditions can be amended at any time without notice and as appropriate.
- Geomac Ltd will share your information with its administrative company Charybdis for the purposes of administration and invoicing of mooring fees only. We will not share your information with any third parties. We will use the contact information you provide on your mooring agreement to keep you up to date with information about your vessel, mooring and the marina. If you leave the marina, we may continue to email you with information about the marina. If you do not wish to receive this information please let us know and we will remove you from our contacts immediately.

We aspire to create a safe, tidy and friendly environment for all our boaters.