



Caen Hill Marina

Mission Statement-Our aim at Caen Hill Marina is to provide an enjoyable and environmentally friendly marina where people can come and go to be equally happy just pottering about on their boats watching the world go by.

To this end we would like to draw your attention to certain conditions applicable to all boats and moorers at Caen Hill Marina. We hope that these help with regard to the safety of the boaters, boats and equipment whilst they are with us and for your enjoyment of the marina.

Mooring Terms and Conditions

1. The expression 'moorer' shall mean the owner of the vessel.
2. All visitors must report to the marina office on arrival.
3. All craft must be licensed and insured with details provided to the marina, and boaters details of home addresses and telephone numbers are to be supplied on the mooring application form.
4. All mooring fees are to be paid annually or quarterly or monthly in advance according to the relative mooring rate tariff. There are separate tariffs for narrow beam and wide beam crafts.
5. Monthly payments will attract a 5% surcharge. Monthly payments will also attract a 5% surcharge if not paid before the 1st day of the month for which the mooring fee is due.
6. Quarterly payments will attract a 5% late payment surcharge if not paid before the 1st day of the 1st month in the quarter due.
7. Any monies outstanding for an over 1 month (without prior agreement), whether the moorer pays monthly or quarterly, will result in the craft being removed from the marina, any costs being borne by the moorer.
8. Regular use of moorings above four nights a week will incur a higher usage rate as set by the company.
9. From time to time mooring fee incentives may be introduced (subject to their own conditions).
10. One month's notice is required to leave a mooring. Refunds will only be given on annual payments, for the unexpired rent following the next quarter day. Refunds will not be provided for unused credit left on electricity bollards, nor can credit be transferred to other moorers.
11. A non-refundable deposit of £250 is payable for the reservation of a mooring. This deposit will reserve a mooring for a maximum period of 3 months. Payment of a deposit or the taking up of a mooring place is automatic acceptance of these Terms and Conditions. A deposit will be held until the moorer finishes their mooring term in the marina, and returned in full subject to no money being owed for moorings, or no damage to the marina or its environs having been caused by the moorer through negligence or malicious act.
12. Geomac Ltd reserves the right to alter or amend from time to time at its sole discretion the current rate per metre overall vessel length and to introduce regulations which relate solely to the administration of the marina premises and to amend such regulations from time to time. Such regulations and amendments shall become effective on being displayed on the notice board and or the website.
13. Commercial vehicles are not allowed into the marina grounds unless carrying out works approved of by the marina management, large vans, caravans, motor homes or trailers are also not allowed to park within the marina. Moorers with commercial vehicles must cover company names and logos when the vehicle is parked on marina property so that they are not visible.

14. Only one vehicle per mooring is allowed in the bays around the marina basin, and no responsibility will be held by the marina for any damage to vehicles.
15. Parking is limited to designated parking areas and parking or driving on the grass is not permitted.
16. All craft using mains electricity supply must be fitted with an earth breaker, and this should be available for checking at any time. Electricity cables must be connected so that they do not present a tripping hazard to other moorers and surplus cable must not be coiled on the pontoon or around the bollard. The marina reserves the right to move any cables which present a hazard to other moorers, including disconnecting cables from bollards if there is no alternative in order to ensure the safety of other moorers.
17. All craft must be kept tidy and presentable, no items such as coal, bicycles, wood, etc; to be stored on the roof. Boating equipment such as planks and boat hooks must be secured to the roof so that they can not be dislodged during periods of severe weather. Moorers are responsible for any damage caused to property as a result of unsecured items.
18. Nothing is to be placed onto the jetties or walkways as it is a potential trip hazard.
19. Television aerials must be no taller than 1m from the top of the roof.
20. Moorers use the marina and its facilities at their own risk. Acceptance of a mooring means that they shall indemnify the marina and Geomac Ltd or its staff and agents against all loss, damage, costs, claims or proceedings, however caused to their vessel or vehicle or to the moorer themselves, their servants, agents, crew, guests or sub-contractors.
21. The moorer undertakes to report to the marina managers within 24 hours of any accident, injury, complaint that occurs within the marina and company premises.
22. Excessive noise from burglar and fire alarms or matrix heaters (such as eberspachers) will not be tolerated. Moorers must also be aware of heaters damaging the pontoons.
23. Moorers shall take all necessary precautions against the outbreak of fire in or upon their vessel or pontoons (no BBQ on boats or pontoons) and shall provide and maintain fire extinguishers and fire protection equipment in accordance with local and statutory regulation in or on the vessel fit for immediate use in case of fire.
24. Mooring space is not automatically sold with the craft and all craft must be sold through the marina and charged at current rates. Please ask at the office for details.
25. No for sale signs to be displayed on any vessels.
26. Children are to be accompanied by an adult at all times.
27. No running or cycling is allowed on the pontoons at any time.
28. Diving, jumping and bathing in the marina is not permitted.
29. Pets must be kept on a short lead and under control at all times. Pet owners should not allow their dogs/cats to foul any part of the marina, if owners do not pick up after their pet or if the animal is causing annoyance to others they will be asked to leave the marina.
30. No refuse is to be thrown overboard, left on pontoons or anywhere in the marina except in the designated facilities provided by the marina. Non-domestic waste must be removed by the moorer from the marina.
The use of sea toilets or disposal of toilet waste into the marina is prohibited.
31. The waste from the shower, toilet and laundry facilities is disposed of via an ecologically friendly system which uses bacteria to break it down. Therefore the disposal of elsan waste, any sanitary items, nappies, wipes or paper other than that provided by the marina in the toilets is not allowed. Only non-biological washing powder or liquid can be used in the washing machines. The use of biological cleaners or fabric or water softeners will cause the waste system to malfunction and as a result all of the marina facilities will have to be closed until the system recovers.
32. Ash from solid fuel stoves must be bagged when cool and disposed of in the general waste facility.
33. Only light maintenance and minor repairs will be allowed within the marina with the manager's consent.
34. The marina has an exclusivity agreement with Foxhangers marine to do any work on boats within the basin. If moorers wish to use another contractor the work will have to be done outside of the basin.

35. For work not covered by the exclusivity agreement to be carried out by a third party contractor, the contractor must have an appropriate level of third party/public liability insurance. A copy of the current insurance certificate must be provided to the marina office before any works can be carried out.
36. Loading and off loading people and belongings on the service quay is only possible with the consent of the managers.
37. Any loaning of craft has to be notified to the office so that we can monitor persons and craft leaving or arriving at the moorings.
38. The moorer is responsible for making sure that their guests, visitors, sub-contractors or other users of their vessel are aware of these Terms and Conditions.
39. We reserve the right at our discretion to move any craft, to an alternative mooring, or out of the marina if necessary.
40. No engines or generators to be run within the marina between the hours of 6pm to 8am.
41. Please respect the other boaters and keep noise and any disturbances to a minimum.
42. Our moorings are non residential and should not be used as such. Furthermore the marina will not accept any post or packages for moorers.
43. All craft must leave the marina for a total of 14 days a year this to be verified by the managers.
44. No guarantee is given as to the water levels within the marina and the moorers are responsible for any consequence of the fluctuating water level.
45. The main gates will be open during office hours and closed at other times, the gates are electric and open by a keypad for pedestrians, and cyclists and a sensor in the road for vehicles leaving the marina. You are not allowed to give the code to anyone outside of the marina. The code will change periodically and moorers will be notified via the main office notice board and email.
46. You must notify the office of any changes to your vessel name, your address, telephone number and vehicle.
47. The electricity charge may alter without prior notice as supply costs alter. Charges for electricity supplied will include standing charges, monthly demand charges, capacity charge, climate change levy, repair and renewal costs, NICEIC certification costs, maintenance costs and administration costs. Electricity is supplied in accordance with OFGEM regulations.
48. Within the marina there is a 10mph speed limit any moorer consistently abusing this limit will be told to leave the marina.
49. No vessel shall be navigated within the marina in the hours of darkness, or in such a manner as to endanger or inconvenience other vessels or persons thereon and are subject to a maximum speed limit of 3 knots.
50. Any moorer who does not comply with the terms and conditions, or demonstrates unreasonable behaviour or behaviour that is detrimental to the comfort of other moorers, causes disagreement within the marina or is abusive to marina staff will be asked to leave immediately without a refund.
51. We reserve the right to amend these terms and conditions without notice and as appropriate.

We aspire to create a safe, tidy and friendly environment for all our moorers.

Data Protection

Geomac Ltd will share your information with its administrative company Charybdis for the purposes of administration and invoicing of mooring fees only.

We will not share your information with any third parties.

We will use the contact information you provide on your mooring agreement to keep you up to date with information about your vessel, mooring and the marina.

If you leave the marina, we may continue to email you with information about the marina. If you do not wish to receive this information please let us know and we will remove you from our contacts immediately.